

**Addendum 2**  
**ITN # 2024-0001**  
**Customer Relationship Management System – “CRM” System**

The Constitutional Tax Collector serving Palm Beach County (TCO) hereby **Customer Relationship Management System – “CRM” System (ITN # 2024-0001)** as noted below.

The Timeline set forth in Section IV of the ITN is amended and revised to reflect the following highlighted date change for the Vendor Presentations:

<b>Event</b>	<b>Date</b>	<b>Event Time</b>	<b>Location</b>
Release of ITN	6/17/2024	N/A	Posted to <a href="https://www.pbctax.com/invitation-to-negotiate/">https://www.pbctax.com/invitation-to-negotiate/</a>
Technical Questions/Inquiries due	6/28/2024	5:00 PM	Email to Procurement Contact
Anticipated Answers Released	7/19/2024	N/A	Email to Procurement Contact
Deadline for Reply	08/20/2024	2:00 PM	Posted to <a href="https://www.pbctax.com/invitation-to-negotiate/">https://www.pbctax.com/invitation-to-negotiate/</a>
Evaluation of Replies	August-September 2024	N/A	Email to Procurement Officer Contact
Presentations, if applicable	10/07/2024-10/21/2024	TBD	TCO office 301 N. Olive Ave, 3 <sup>rd</sup> floor West Palm Beach, FL
Negotiations with top Respondents	November 2024	TBD	TCO office 301 N. Olive Ave, 3 <sup>rd</sup> floor West Palm Beach, FL
Final Award Notification	December 2024	TBD	TCO office 301 N. Olive Ave, 3 <sup>rd</sup> floor West Palm Beach, FL

All other parts of the ITN remain unchanged. In the event of a conflict between previously posted information and the information contained herein, the information herein shall control. The information included in this addendum is hereby made part of this solicitation.

**If you have issues accessing the documents or information related to the ITN, please contact the Procurement Contact, Andres Martin, at the following email address:**  
[procurement@pbctax.com](mailto:procurement@pbctax.com)

**Andres Martin**  
**RFI Procurement Contact**  
**Constitutional Tax Collector**  
**Palm Beach County, Florida**  
**[Email: procurement@pbctax.com](mailto:procurement@pbctax.com)**