

Addendum 4
ITN # 2024-0001
Customer Relationship Management System – “CRM” System

The Constitutional Tax Collector serving Palm Beach County (TCO) hereby **Customer Relationship Management System – “CRM” System (ITN # 2024-0001)** as noted below.

The Timeline set forth in Section IV of the ITN is amended and revised to reflect the following highlighted date change for the Vendor Presentations:

Event	Date	Event Time	Location
Release of ITN	6/17/2024	N/A	Posted to https://www.pbctax.gov/invitation-to-negotiate/
Technical Questions/Inquiries due	6/28/2024	5:00 PM	Email to Procurement Contact
Anticipated Answers Released	7/19/2024	N/A	Email to Procurement Contact
Deadline for Reply	08/20/2024	2:00 PM	Posted to https://www.pbctax.gov/invitation-to-negotiate/
Evaluation of Replies	August-September 2024	N/A	Email to Procurement Officer Contact
Presentations, if applicable	10/07/2024-10/21/2024	TBD	TCO office 301 N. Olive Ave, 3 rd floor West Palm Beach, FL
Negotiations with top Respondents	01/23/2025-02/03/2025	TBD	TCO office 301 N. Olive Ave, 3 rd floor West Palm Beach, FL
Final Award Notification	02/27/2025-03/07/2025	TBD	TCO office 301 N. Olive Ave, 3 rd floor West Palm Beach, FL

All other parts of the ITN remain unchanged. In the event of a conflict between previously posted information and the information contained herein, the information herein shall control. The information included in this addendum is hereby made part of this solicitation.

If you have issues accessing the documents or information related to the ITN, please contact the Procurement Contact, Andres Martin, at the following email address:
procurement@pbctax.com

Andres Martin
RFI Procurement Contact
Constitutional Tax Collector
Palm Beach County, Florida
[Email: procurement@pbctax.com](mailto:procurement@pbctax.com)